



MELISSA DYKES

Interim Managing Director and Chief Executive Officer, JEA

Melissa Dykes was named JEA's interim managing director and chief executive officer in December 2019. Ms. Dykes leads JEA's 2,000 team members in providing reliable, affordable, and safe utility services to more than one million people across four counties.

Over her eight years with JEA, Ms. Dykes served in several leadership roles, including president and chief operating officer (COO) and chief financial officer (CFO). As president and COO she oversaw utility operations, including operational improvements that resulted in best-in-class reliability and safety performance. As CFO, she provided leadership to ensure the financial health of JEA, resulting in access to capital at low cost on behalf of JEA's customers. Her efforts as CFO helped JEA deliver more than one billion dollars in cost savings to the community, including savings from refinancing, a rate restructuring, and savings from the shutdown of the St. Johns River Power Park in 2018.

In addition to her role at JEA, Ms. Dykes serves on a number of Boards including the United Way of Northeast Florida, the Association of Edison Illuminating Companies, and the Jacksonville Chamber of Commerce. She received a bachelor's degree in economics from the University of Florida and holds a certificate in advanced management from the Tuck School of Business at Dartmouth.

JEA is the eighth largest community-owned electric utility in the United States and one of the largest water and sewer utilities in the nation providing electric, water and sewer service to residents and businesses in northeast Florida.

To learn more, visit www.jea.com.

Jacksonville

301 W. Bay Street, Suite 2600
Jacksonville, Florida 32202
Phone: 800.423.4800

Seattle

405 114th Avenue SE, Suite 100
Bellevue, Washington 98004
Phone: 425.460.1124